

USB cable fit notice

The USB Type C cable included with your Solder Ninja Pen may feel unusually tight when inserted into the aluminum enclosure during the first few uses.

The enclosure was designed to provide mechanical strain relief, based on the maximum overmold dimensions defined in the official USB Type C mechanical specification. However, the overmold of the custom cable ended up being slightly larger than those specified limits. As a result, the initial fit can feel tighter than expected.

For the first few insertions, you may need to apply a bit more force than usual. After several insertions, the overmold naturally beds in against the aluminum and the insertion becomes smoother.

You will not damage the device by inserting the cable firmly. The USB Type C connector on the internal PCB is firmly mounted.

Thank you for your understanding. If the cable truly does not fit at all, please contact us and we will work with you to find a solution.

Nicolas